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CONFIRMATION NO. 7918

SERIAL NUMBER 09/660,785	FILING OR 371(c) DATE 09/13/2000 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 1692
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APPLICANTS

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ewc
 4.2.07

**** CONTINUING DATA *******

This appln claims benefit of 60/153,847 09/14/1999
 and claims benefit of 60/153,790 09/14/1999
 and claims benefit of 60/153,852 09/14/1999
 and claims benefit of 60/153,910 09/14/1999

**** FOREIGN APPLICATIONS *********IF REQUIRED, FOREIGN FILING LICENSE GRANTED****** 10/27/2000**

Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY CO	SHEETS DRAWING 8	TOTAL CLAIMS 25	INDEPENDENT CLAIMS 3
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature	Initials		

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TITLE

METHOD AND SYSTEM FOR ONLINE CALL MANAGEMENT

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